



## Parent Guide 2020-2021

Dear Parent / Guardian,

I would like to take this opportunity to welcome you to the Queen Mary's College community. I am delighted that your son or daughter has chosen QMC to continue with their education, and am confident that they will have a happy and rewarding time here with us. Making the transition from school to College can be a little daunting for students, particularly in the light of the current pandemic. Please be assured that your son/daughter will be warmly welcomed and will be supported every step of the way, helping them to settle in quickly and easily.

At QMC, we value the importance of establishing a partnership with parents to support our young people through this important phase of their lives, and you probably have questions about how we do things. We kindly ask that you take the time to read through this short guide, it will provide you with an overview of the support and systems we have in place. It is our aim to enable all of our students to achieve their goals and reach their potential whilst at College. We hope you will familiarise yourselves with our procedures and we invite you to work with us in ensuring your child has a successful and enjoyable time at College.

Should you have any further queries, or want to talk to us about any aspect of your son's or daughter's education, please feel free to contact us.

Ali Foss  
Principal

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## Progress Tracking

### Assistant Principals

The Assistant Principals are Kate Need and Helen Henderson who are each responsible for half the curriculum departments. The subject your son's/daughter's Personal Tutor teaches determines which Curriculum Division they are in. If you have any major concerns about your child's progress that you do not wish to speak to your child's Personal Tutor about you can ask to speak to an Assistant Principal. Call the Help Desk on **01256 417500** and ask to speak to an Administrator who will be happy to make you an appointment. In some cases, the Assistant Principals' Administrators may also call you to discuss any issues which arise.

### Parents' Evenings (Meet the Tutor Evening & Making the Grade Parents' Evenings)

Parents' Evenings offer the opportunity to meet with your child's tutor and/or teachers to discuss progress and action-planning at various points throughout the year. We normally send you a letter shortly after term begins inviting you to

meet with your son's/daughter's Personal Tutor. We are reviewing the best way to deliver this in the current climate and will be in touch to confirm.

Later in the year, we offer further opportunities for parents' evenings with specific subject teachers. We will communicate with you electronically about these evenings and include instructions for booking appointments online. If you do not receive an invitation you are welcome to contact teachers for an appointment. You are also welcome to contact the Personal Tutor and/or teachers at any time to discuss your child's progress.

For more information regarding dates and times for these and other events, please refer to our website for updates.

### **Personal Tutors**

All students at QMC are offered a great deal of support to help them progress and succeed at College. Every student is assigned a Personal Tutor when they join QMC. Your son's/daughter's Personal Tutor will also be one of their subject teachers. They also have additional responsibility for ensuring that their overall academic and personal needs are met. Personal Tutors meet with their students as a whole Tutor Group in a timetabled lesson, and regularly on a one to one basis, to discuss individual attendance, progress and achievements. They may contact you if issues arise. Please make sure that you know who your son's/daughter's Personal Tutor is by looking at their timetable - you are always welcome to contact them.

### **Termly Newsletters**

Every term we will email you with important information, news, updates, term and other useful dates. Please advise us of any change in your contact details. You can do this by emailing us at **central.registry@qmc.ac.uk**. We may send out other information in a variety of ways depending on content.

### **Vista**

Vista is our comprehensive online system which allows you to easily monitor your son's/daughter's progress at College. You can access a wide range of information relating to attendance, progress and reviews. It enables Personal Tutors, teachers, support staff, students themselves and parents to monitor progress effectively, and focus on areas for improvement. You will receive your Vista for Parents login details towards the end of September which you will need to access the system. Please email **v4p@qmc.ac.uk** if you require further information regarding access.

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## **Attendance and Absence Reporting**

### **Attendance**

Students are expected to attend all timetabled classes, support sessions, enrichment sessions and tutor sessions. Attendance and success are very closely linked. Attendance, and punctuality, for each class is recorded electronically and Personal Tutors receive a weekly absence report. Any absence is investigated and if a Personal Tutor is not satisfied with the explanation given they will contact you. You can monitor your son's/daughter's attendance online through Vista. However, if you are concerned about the amount of time that your son/daughter is spending away from College you should contact their Personal Tutor directly.

In addition, the College will endeavor to notify the primary contact, by the absence text messaging service, if their son/daughter has missed registration in any class. Information on attendance and punctuality is always available online through the Vista for Parents system.

### **First Aid**

The College has a dedicated team of First Aid trained staff whose primary responsibility is to deal with medical emergencies that happen on site or on the way to College. Please be aware the first aid team **are not** medical experts and as such they are not here to respond to undiagnosed medical concerns or injuries that have occurred outside of College hours. Please seek advice from a medical practitioner in these cases.

Please be advised we are unable to dispense any medication.

### **Holidays**

**Please do not arrange to go on holiday during term time.** Group work, continuous assessment, and coursework are now a feature of many courses and absences can have serious consequences. If it is absolutely necessary for your son/daughter to be absent, please ensure that you inform the Help Desk in advance. This can be done by email or letter, addressed for the attention of the Principal, giving the duration and reason for the absence. Your son/daughter will need

to consult each of his/her subject teachers including their Personal Tutor to ensure that they have an action plan in place, prior to departure, which will enable them to keep up to date with any lesson content, coursework and homework missed.

### **Illness and Absence Reporting**

If your son/daughter is unwell and unable to attend College, a parent/guardian ONLY should notify the Help Desk on each day of their absence by calling **01256 417500** or emailing [help.desk@qmc.ac.uk](mailto:help.desk@qmc.ac.uk). Likewise, if you know your child cannot attend College because of an important appointment (i.e. a medical appointment) you must inform the Help Desk prior to their absence. This information is coded in our electronic registration system and Personal Tutors are informed.

If a student is taken ill during the day they must report to the Help Desk. The Help Desk staff will contact you or another named person in order to confirm that the student wishes to leave site. Unfortunately we are unable to keep unwell students on site as we do not have appropriate facilities. If the absence becomes long term please contact the Personal Tutor to discuss the situation.

### **QMC Site Guide – Covid 19 Response**

We have extensive plans in place to ensure that all members of the College community are safe. However, there is also the need for each individual to take responsibility and follow Government guidance:

**DO NOT** send your son or daughter to College if they, or anyone in your household, are exhibiting Covid 19 symptoms or have been instructed to self-isolate. Typically, symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of smell or taste

To protect others, stay at home and arrange a test. Update College by email [Help.Desk@qmc.ac.uk](mailto:Help.Desk@qmc.ac.uk) or telephone 01256 417500.

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## **Expectations of Students**

### **Behaviour**

In Year 11, and in the Learning Agreement students sign before entering the College, your son/daughter will have been made aware of their new responsibilities as a member of the College community. The vast majority of students welcome this invitation to be part of a more mature working environment. When things go wrong we are usually able, through working with students and parents/guardians, to resolve issues and help students to succeed. However, you need to be aware that if a student's behaviour becomes difficult and destructive, or has a serious impact on others in the College community, immediate action will be taken which could lead to suspension and ultimately exclusion from the College.

### **Wearing of Lanyards**

At enrolment students will have been issued with their QMC ID card, together with a lanyard. It is a requirement that all students and staff wear their ID lanyards whilst on site and any assistance in reminding your son or daughter of this, would be very much appreciated.

### **Part Time Work**

Part time work is often an important aspect of a student's life, giving financial independence and valuable work experience. However, students need time both to study and relax if they are to realise their full potential. Part time jobs should not interfere with their College work, nor should they be undertaken during normal College hours. We recommend no more than one full day's work at the weekend and one evening during the week.

### **Parking and Driving onto the Site**

QMC has a Green Travel Plan which commits us to cutting down car use to the site as much as possible - both for the benefit of the neighbourhood and to reduce the College's impact on the wider environment. When thinking about travel to College please look for the most environmentally friendly form of transport. We encourage students to consider walking or cycling to College if they live within Basingstoke. Normally we would encourage the use of public transport but we appreciate that this is less straightforward in the current circumstances. We currently have seven College contracted bus services available from the outlying areas – see our website for details. Please note that College is a relatively short walk (20 minutes) from the train station and the bus station.

If your son/daughter is being given a lift to College they must be dropped off and picked up from Cliddesden Road, using the turning circle and drop off point at the far end of the road. Please be considerate to our neighbours and do not park in neighbouring streets or block driveways.

Please be aware that passing a driving test will not give students the automatic right to park at College. They will need to apply for a parking permit and preference is given to student drivers who have completed one full year at the college, are over 18, need to use their own transport for reasons of disability, have a good attendance record, come from an area where access to public transport is poor, have paid all their course resources costs and/or travel the furthest distance. Application forms are available from the College Help Desk. The permits cost £120 for the whole academic year, or £40 per term. We do anticipate relaxing the rules and accommodating more student cars on site during the current pandemic.

### **Smoking**

The College is committed to becoming a non-smoking site. To this end we provide support for any student trying to quit. For those who choose to smoke there is a designated smoking area on the College site (this includes vaping).

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## **Examinations**

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Examinations take place at various points in the year. The busiest time is early May to the end of June when the vast majority of examinations take place. Students can view their exam timetable in VISTA and they will also receive a paper copy. Beyond examinations there are many critical periods of assessment and course deadlines throughout the year. For further information please contact your son/daughter's Personal Tutor. Examination boards recently introduced a new timetable feature – a contingency day on 29 June 2021. This will be used if a significant, unexpected event arises nationally which means that no students are able to take a planned examination and a substitute day needs to be used. Please keep this day free for such an eventuality.

### **Access Arrangements for Examinations**

If your son/daughter had extra time or any other arrangement for examinations at school, these are not automatically applied at College. It is important that we are made aware of any exam requirement as soon as possible so that appropriate arrangements can be put into place in good time for their exams. Please encourage your son/daughter to speak to their Tutor, or enquire at the Help Desk who will direct them accordingly.

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## **Student Protection and Support**

### **Child Protection**

Legally, a child is defined as anyone under the age of 18. The College therefore has a duty to safeguard and promote the welfare of our students. This responsibility necessitates a Child Protection Policy and we may need to share information and work in partnership with other agencies when there are concerns about a child's welfare. In general, we will seek to discuss any concerns about a child's welfare with the family and, where possible, seek their agreement to make a referral to Children's Services. However, we are not obliged to inform parents if we consider that by doing so a child would be at increased risk of significant harm. The child's views will also be taken into account if the child is considered to be sufficiently mature to make informed judgements about the issue. Decisions about informing parents will be made by Beth Linklater, who is the Assistant Principal responsible for Student Support and Safeguarding. Beth is also the College's designated Child Protection contact. Where appropriate, Beth will make these decisions with the guidance and advice of statutory agencies such as Children's Services and the Police. A copy of our Child Protection Policy can be found on our website.

### **Counselling Service**

Personal problems can have a detrimental effect on students' work. Sometimes students have concerns which are, or are perceived to be, topics that cannot be taken to anyone they know. To assist students we offer a confidential counselling service which is easy for them to access and well publicized throughout the College.

### **Extra Support**

Some students may need additional support from a member of staff. Staff frequently, and willingly, help students on a one to one basis at a time when they are both free. In addition, each Advanced Level course devotes time to providing work at a variety of levels. This ensures that those students who need extra help in developing a particular skill for a

subject receive assistance. At the same time, those students who are achieving high grades can be given the opportunity to explore and investigate topics which will stretch them and enable them to reach their maximum potential. Students are able to refer themselves via their Tutor at any time in order to receive additional support, if considered appropriate. Students work with a member of staff on either an individual basis or in small groups, according to their needs. Support can be given for just a few sessions or it can be a regular session for the duration of a student's time at College.

### **Financial Support for Students**

The College seeks to help students, as far as possible, with financial problems which includes signposting to other agencies. The College has a bursary fund for students whose household income is below £25,000 and your son/daughter may be entitled to free college meals if your household income is below £16,190. There is also a small hardship fund to assist students in buying items essential to their studies, provided by The Queen Mary's Foundation. Students in need of further financial support are also able to make direct applications to the Foundation. All application forms for grants may be obtained from the College. For further information, contact the College and ask for Denise Valler or Beth Linklater.

### **Support Services**

At College we offer specialist support services including learning support, counselling, careers services and skills support. Personal Tutors will liaise with the relevant services to ensure students receive the support they need. Personal Tutors can also signpost students on to appropriate talks and presentations, be these to do with Higher Education, employment, or general health and welfare.

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## **Beyond QMC**

### **Higher Education**

We encourage a variety of entry routes into Higher Education which we discuss with students and are always happy to discuss these with you too. Students will have full support in applying to university through UCAS (Universities and Colleges Admission Service) and the chance to attend Higher Education fairs and open days.

One of the most important careers talks we attend is the Surrey University UCAS fair in February 2021, which gives students the opportunity to meet a wide range of universities and to decide whether Higher Education is the correct route for them. It is absolutely essential for students to keep an open mind about their future at this stage in their education. The Fair is an easy way to find out more about university life and the prospects it opens up. Regardless of whether a student ultimately goes, the experience affords them a chance to speak to professionals, network with like-minded people, expand their knowledge about the choice that is out there and, ultimately, assists in arriving at an informed decision. There is lots of help and support available at QMC and this is a vital component to the decision-making process that is not to be missed.

In the first year we hold an evening presentation for parents about Higher Education, and in the second year we will send you information about applying for student finance and HE funding.

### **Options**

We will be talking to your son/daughter throughout their time at QMC regarding their options for when they leave us. One of the careers tool we use is Unifrog, where students can carry out extensive careers and university research. They can use the system to record any activities or work experience they undertake. We also offer a lot of careers advice, education and guidance through tutorial meetings and our links with external providers. If your son/daughter would like a careers interview, please encourage them to book one with us. You are welcome to accompany them.

### **Work Placements, Volunteering and Employment**

Students are encouraged to undertake work placements and volunteering as this is valuable in preparing them for their future careers and in writing their personal statements. We are always looking for employers for new placements so if you are able to help by providing a work placement please contact the College Work Placement Co-ordinators, via the Help Desk. Students who want to go into employment after College will be given advice and guidance, and we encourage them to explore their options.

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## **Governance**

Queen Mary's Sixth Form College is an academy within the North Hampshire Education Alliance (a multi academy trust based in Basingstoke). The NHEA Board of Trustees has overall responsibility for ensuring that the College operates professionally and is financially sound. However, QMC has a Local Governing Body with responsibility for the educational experience at QMC. Full details about the Governors, including how to contact them can be viewed at <https://www.qmc.ac.uk/about-local-governing-body>

You are welcome to contact the Governors should the need ever arise.

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## Term dates

Autumn Term 2020	*Tues 25 <sup>th</sup> August – Fri 18 <sup>th</sup> December
Half Term	Mon 26 <sup>th</sup> October – Fri 30 <sup>th</sup> October
Spring Term 2021	Mon 4 <sup>th</sup> January – Thurs 1 <sup>st</sup> April
Half Term	Mon 15 <sup>th</sup> February – Fri 19 <sup>th</sup> February
Summer Term 2021	Mon 19 <sup>th</sup> April – Fri 15 <sup>th</sup> July
Half Term	Mon 31 <sup>st</sup> May – Fri 4 <sup>th</sup> June

\*Enrolment week commences 26<sup>th</sup> August 2021 for 1<sup>st</sup> year students

Please look out for email updates and refer to our website for further information, throughout the Summer break.

Inset Days will be scheduled throughout the year.

**You will find important dates on our website at [www.qmc.ac.uk/college-calendar](http://www.qmc.ac.uk/college-calendar). Please check the College Calendar regularly to ensure you know what is going on when.**